Course-Room Attendant

Functional test:

Task: Changing the bedding set Steps to complete the task:

- 1. Preparing a new bedding set.
- 2. Removal of old bedding from the bed (duvet, pillows, sheet).
- 3. Checking the condition of the mattress and bed for cleanliness and possible damage.
- 4. Putting a new sheet on the mattress.
- 5. Arrangement of new pillowcases.
- 6. Putting a new duvet cover on the duvet cover.
- 7. Aesthetic arrangement of pillows and duvet on the bed.

Assessment:

- Accuracy: Checking that the bedding is worn correctly, without creases or folds.
- Speed: The time it takes to complete a task.
- Aesthetics of workmanship: The overall appearance of the bed after the task is completed, including the aesthetic arrangement of the bedding.

Course: Hotel Attendant

Module 1: Introduction to the work of a hotel attendant

- **Aim of the module:** To familiarize with the role and responsibilities of a hotel service assistant.
- Module content:
 - o Introduction to the organizational structure of the hotel.
 - o Responsibilities of a hotel service assistant.
 - o Occupational health and safety rules.
- Steps:
- 1. Lecture on the organizational structure of the hotel.
- 2. Overview of the scope of duties.
- 3. Overview of health and safety rules.
- Exercise:
 - 1. Quiz on hotel structure and responsibilities.
 - 2. Practical exercises in the field of health and safety.

Module 2: Hotel Room Cleaning Procedures

- **Aim of the module:** To learn standard procedures for cleaning and preparing a hotel room.
- Module content:
 - o Room cleaning and maintenance procedures.
 - o Rules for replenishment of supplies (minibar, towels, toiletries).

- Quality and aesthetic standards.
- Steps:
- 1. Demonstration of room cleaning procedures.
- 2. Practical exercises in replenishment.
- 3. Overview of quality standards.
- Exercise:
 - 1. Practical room cleaning according to standards.
 - 2. Replenishment simulations.

Module 3: Hotel Guest Service

- Aim of the module: To learn the principles of professional guest service.
- Module content:
 - o Techniques of communication with guests.
 - o Troubleshoot and respond to complaints.
 - o Rules of courtesy and etiquette.
- Steps:
- 1. Lecture on communication techniques.
- 2. Genre scenes about guest service.
- 3. Understand etiquette policies.

Exercises in verbal and non-verbal communication.

- Exercise:
- Role-playing with simulation of problematic situations.

Course- Cleaning work

Functional test:

Task: Thorough sweeping and mopping of the floor in the designated area **Steps to complete the task:**

- 1. Preparation of appropriate tools and cleaning products (broom, mop, bucket, detergents).
- 2. Removing all obstacles from the designated area.
- 3. Sweeping the entire surface, removing dust and debris.
- 4. Preparation of a floor detergent solution.
- 5. Mop the floor, starting from the farthest corner and working your way to the exit.
- 6. Check that all dirt has been removed.
- 7. Allowing the floor to dry.

Assessment:

- Accuracy: Assess whether the floor is completely clean without any dirt left behind.
- Efficiency: Time to complete a task.
- Attention to detail: Checking that all areas, including hard-to-reach areas, have been thoroughly cleaned.

Course: Cleaning work

Module 1: Basics of cleaning work

- **Aim of the module:** Introduction to the basic principles and tools used in cleaning work.
- Module content:
 - o Introduction to cleaning work.
 - o Overview of tools and cleaning products.
 - o Health and safety rules in cleaning works.
- Steps:
- 1. Lecture on the basic principles of cleaning work.
- 2. Presentation of tools and cleaning products.
- 3. Discussion of health and safety rules.
- Exercise:
 - 1. A quiz about tools and cleaning products.
 - 2. Practical exercises in the field of health and safety.

Module 2: Surface Cleaning Techniques

- Aim of the module: To learn techniques for cleaning various surfaces.
- Module content:
 - o Sweeping and vacuuming techniques.
 - o Floor cleaning techniques.
 - Methods of dust wiping.
- Steps:
- 1. Demonstration of sweeping and vacuuming techniques.
- 2. Presentation of floor cleaning techniques.
- 3. Discussion of dust wiping methods.
- Exercise:
 - 1. Practical sweeping and vacuuming of surfaces.
 - 2. Washing floors in the designated area.
 - 3. Dust wiping off various surfaces.

Module 3: A systematic approach to cleaning work

- Aim of the module: To learn a systematic approach to tidying up different surfaces.
- Module content:
 - o Planning and organization of work.
 - o Step by step: a complete cleaning cycle for your office.
 - o Quality standards in cleaning work.

• Steps:

- 1. Discussion of methods of planning and organizing work.
- 2. Instructions for performing a full office cleaning cycle.
- 3. Presentation of quality standards.

Course- Car wash worker

Functional test:

Task: Manual washing of the car (bodywork)

Steps to complete the task:

- 1. Preparation of all necessary tools and cleaning products (bucket, sponges, brushes, cleaning products for the body).
- 2. Rinsing the car with water to remove loose dirt.
- 3. Washing the car body with a suitable cleaning agent and sponge, starting from the top and working your way down.
- 4. Rinse the entire car with water to remove any remaining cleaning products.
- 5. Drying the car with microfiber cloths.

Assessment:

- Accuracy: Evaluation that all surfaces are thoroughly cleaned without streaks or dirt residues.
- Ability to use the right cleaning products: Assess whether the right cleaning products have been properly selected and used for different parts of the car.
- Completion Time: A measurement of the time it takes to complete a task.

Course: Car wash worker

Module 1: Car Washing Basics

- Aim of the module: Introduction to the basic principles of car washing.
- Module content:
 - o Introduction to the types of dirt and methods of their removal.
 - o Overview of tools and cleaning products.
 - Health and safety rules when washing cars.
- Steps:
- 1. Lecture on the types of dirt and methods of their removal.
- 2. Presentation of tools and cleaning products.
- 3. Discussion of health and safety rules.

• Exercise:

- 1. Quiz on types of dirt and appropriate cleaning products.
- 2. Practical exercises in the field of health and safety.

Module 2: Techniques for manual car washing

- **Module objective:** To learn techniques for washing various parts of the car by hand.
- Module content:
 - o Car body washing techniques.
 - o Window cleaning techniques.
 - o Rim washing techniques.
 - o Techniques for cleaning the cockpit and plastok elements.

• Steps:

- 1. Demonstration of car body washing techniques.
- 2. Presentation of window cleaning techniques.
- 3. Discussion of rim cleaning techniques.
- 4. Demonstration of cleaning the cockpit and plastic parts.

• Exercise:

- 1. Practical body washing.
- 2. Car window cleaning.
- 3. Rim cleaning.
- 4. Cleaning the interior.

Module 3: Washing cars with equipment

- Aim of the module: Learning how to use car wash equipment.
- Module content:
 - o Types of car wash equipment and their application.
 - o Procedures for washing cars with the use of equipment.
 - Car drying and polishing techniques.
- Steps:
- 1. A lecture on the types of car wash equipment.
- 2. Demonstration of equipment car washing procedures.
- 3. Presentation of car drying and polishing techniques.

• Exercise:

- 1. Practical use of car wash equipment.
- 2. Drying and polishing cars.

Module 4: Automotive Waxing and Maintenance

- Module objective: To learn car waxing and maintenance techniques.
- Module content:
 - o Types of waxes and their use.
 - o Car waxing techniques.
 - o Car maintenance procedures.

• Steps:

- 1. A lecture on the types of waxes and their use.
- 2. Demonstration of waxing techniques.
- 3. Discussion of car maintenance procedures.

• Exercise:

- 1. Practical car waxing.
- 2. Car maintenance exercises.

Course- Mechanic's assistant

Functional test:

Task: Segregation of tools, loosening and screwing in

Steps to complete the task:

- 1. Segregation of tools by category (open-end wrenches, socket wrenches, screwdrivers, hammers, etc.).
- 2. Identification of the right wrench for the type of screw.
- 3. Using a jack to lift the car.
- 4. Unscrew the screws in the designated place using the appropriate wrench.
- 5. Screwing the screws back into place.
- 6. Checking the correctness of the work done (whether the screws are tightened properly, the tools are in order).

Assessment:

- Manual dexterity: Evaluation of smoothness and precision of movements when loosening and screwing screws.
- Key skills: Assessment of the correct selection and use of keys.
- Ability to use the lift: Assessment of the correct use of the lift and safety when operating it.

Course: Mechanic's assistant

Module 1: Health and Safety at Work

- **Aim of the module:** To learn about the principles of occupational health and safety in a car repair shop.
- Module content:
 - o Basic health and safety rules.
 - o Proper use of protective clothing.
 - o Procedure in the event of an accident.
- Steps:
- 1. Lecture on health and safety rules.
- 2. Demonstration of the proper use of protective clothing.
- 3. Discussion of procedures to be followed in the event of an accident.
- Exercise:
 - 1. Quiz on health and safety rules.
 - 2. Exercises in the field of putting on protective clothing.
 - 3. Simulation of what to do in the event of an accident.

Module 2: Automotive workshop equipment

- Module objective: To learn about the tools and equipment used in the car repair shop.
- Module content:
 - o Overview of hand and power tools.
 - o Discussion of workshop equipment (lifts, tool trolleys).
 - Tool maintenance and storage rules.
- Steps:
- 1. Presentation of hand and power tools.
- 2. Demonstration of the operation of workshop equipment.
- 3. Overview of tool maintenance policies.

• Exercise:

- 1. Tool identification.
- 2. Practical exercises in the use of workshop equipment.
- 3. Tool maintenance and storage.

Module 3: Basics of Car Mechanics

- Aim of the module: Introduction to the basics of car mechanics.
- Module content:
 - o Basic principles of engine operation.
 - o Types of systems in the car.
 - o Diagnosis of basic mechanical problems.
- Steps:
- 1. A lecture on the principles of engine operation.
- 2. An overview of the different systems in the car.
- 3. Demonstration of diagnosis of basic problems.
- Exercise:
 - 1. Recognition of engine parts.
 - 2. Diagnosis of simple mechanical problems.
 - 3. Practical exercises in the identification of car systems.

Module 4: Power train

- **Purpose of the module:** To familiarize yourself with the structure and functioning of the drive system.
- Module content:
 - o Construction of the drive system.
 - o Principles of operation of the drive system.
 - o Diagnostics and repair of the drive system.
- Steps:
- 1. Lecture on the construction of the drive system.
- 2. Demonstration of the principles of operation of the drive system.
- 3. Discussion of diagnostic and repair methods.
- Exercise:
 - 1. Recognition of powertrain components.

- 2. Practical exercises in the diagnosis of powertrain problems.
- 3. Simulation of the repair of the drive system.

Module 5: Braking system

- **Aim of the module:** Learning the structure, operation and diagnostics of the braking system.
- Module content:
 - o Construction of the braking system.
 - How the brakes work.
 - o Diagnostics and repair of the brake system.
- Steps:
- 1. Lecture on the construction of the braking system.
- 2. Demonstration of how the brakes work.
- 3. Discussion of diagnostic and repair methods.
- Exercise:
 - 1. Recognition of brake system parts.
 - 2. Practical exercises in the diagnosis of brake system problems.
 - 3. Simulation of brake system repair.

Module 6: Electrical System

- **Aim of the module:** To familiarize yourself with the structure and functioning of the electrical system in a car.
- Module content:
 - o Electrical system basics.
 - o Principles of operation of the electrical system.
 - o Diagnostics and repair of the electrical system.
- Steps:
- 1. Lecture on the basics of the electrical system.
- 2. Demonstration of the principles of operation of the electrical system.
- 3. Discussion of diagnostic and repair methods.
- Exercise:
 - 1. Recognition of electrical system components.
 - 2. Practical exercises in the diagnosis of electrical system problems.
 - 3. Simulation of electrical system repair.

Course- Painter's / plasterer's assistant

Functional test:

Task: Painting the wall in a solid color

Steps to complete the task:

1. Preparation of tools and materials (brushes, rollers, painter's tape, paint, protective film).

- 2. Securing the painting area (covering the edges with painter's tape, spreading protective film).
- 3. Preparation of the wall surface (cleaning of dust, possible priming).
- 4. Mixing the paint until a uniform consistency is obtained.
- 5. Painting the wall from top to bottom, using even roller or brush movements.
- 6. Check that the entire surface is evenly covered with paint and that there are no clearances.
- 7. Remove the painter's tape before the paint is completely dry to avoid chipping.

Assessment:

- Accuracy: Checking that the paint has been applied evenly without streaks or streaks.
- Ability to apply paint evenly: Evaluate smoothness and precision of movement during painting and uniform surface coverage.

Course: Painter's / plasterer's assistant

Module 1: Basics of painting and plastering

- **Aim of the module:** To familiarize with the basic tools and techniques used in painting and plastering.
- Module content:
 - o Introduction to painting and plastering tools.
 - o Types of paints and plasters and their application.
 - o Health and safety rules in painting and plastering works.
- Steps:
- 1. Lecture on basic tools and materials.
- 2. Presentation of different types of paints and plasters.
- 3. Discussion of health and safety rules.
- Exercise:
 - 1. Tools and materials quiz.
 - 2. Practical exercises in the field of health and safety.

Module 2: Preparing the surface for painting and plastering

- Aim of the module: Learning how to prepare surfaces for painting and plastering.
- Module content:
 - o Surface cleaning and priming techniques.
 - o Repair of minor wall damage.
 - o Principles of securing the work area.
- Steps:
- 1. Surface cleaning and priming demonstration.
- 2. Presentation of techniques for repairing wall damage.
- 3. Understand workspace security policies.

• Exercise:

1. Practical preparation of surfaces for painting and plastering.

- 2. Repair of minor wall damage.
- 3. Secure your workspace.

Module 3: Plastering Techniques

- Aim of the module: Learning techniques of applying and smoothing plasters.
- Module content:
 - Types of plasters and their application.
 - o Techniques of plastering.
 - o Plaster smoothing techniques.
- Steps:
- 1. Lecture on the types of plaster.
- 2. Demonstration of plastering techniques.
- 3. Presentation of plaster smoothing techniques.
- Exercise:
 - 1. Practical exercises in plastering.
 - 2. Exercises in plaster smoothing.
 - 3. Simulation of plaster application and smoothing on a fragment of the wall.

Module 4: Painting Techniques

- Aim of the module: Learning wall painting techniques.
- Module content:
 - o Preparation of paint and painting tools.
 - o Techniques of painting with a roller and brush.
 - o Rules for applying paint to different surfaces.
- Steps:
- 1. Lecture on the preparation of paint and tools.
- 2. Demonstration of roller and brush painting techniques.
- 3. Discussion of the principles of painting various surfaces.
- Exercise:
 - 1. Practical wall painting with a roller and brush.
 - 2. Applying paint to various surfaces.
 - 3. Assessment of the accuracy and uniformity of paint application.

Course - Carpenter's / Carpenter's Assistant

Functional test:

Task: Sanding a single-sided painted block of wood

Steps to complete the task:

- 1. Preparation of tools and materials (sandpaper with appropriate gradation, block of wood, carpenter's clamp).
- 2. Securing the workplace (laying out protective film, putting on protective clothing and a dust mask).

- 3. Fixing a block of wood in a carpenter's clamp.
- 4. Sanding the surface of the pad, starting with coarse sandpaper and gradually working your way up to finer sandpaper.
- 5. Uniform sanding of the entire surface, paying attention to accuracy and detail.
- 6. Checking that the surface is smooth and uniform.

Assessment:

- Ability to sand evenly: Evaluate the uniformity and smoothness of the surface after sanding.
- Attention to detail: Checking that all details have been taken into account and that the surface is free of unevenness and paint residues.

Course: Carpenter's assistant/carpenter

Module 1: Introduction to Carpentry

- **Aim of the module:** To familiarize with the basic tools and materials used in carpentry.
- Module content:
 - o An introduction to the different types of wood and their uses.
 - o An overview of basic carpentry tools.
 - o Principles of occupational health and safety in carpentry.
- Steps:
- 1. Lecture on different types of wood.
- 2. Presentation of carpentry tools.
- 3. Discussion of health and safety rules.

• Exercise:

- 1. Quiz on types of wood and tools.
- 2. Practical exercises in the field of health and safety.

Module 2: Sanding and woodworking techniques

- **Aim of the module:** To learn sanding techniques and basic woodworking.
- Module content:
 - Wood sanding techniques.
 - o Preparation of the surface for painting and varnishing.
 - Wood cutting and forming techniques.
- Steps:
- 1. Demonstration of wood sanding techniques.
- 2. Presentation of surface preparation for painting.
- 3. Discussion of wood cutting and forming techniques.

Exercise:

- 1. Practical wood sanding exercises.
- 2. Preparation of wooden surfaces for finishing.
- 3. Exercises in cutting and forming wood.

Module 3: Assembling furniture

- **Aim of the module:** Learning how to assemble furniture from prepared elements.
- Module content:
 - o Types of carpentry connections.
 - o Furniture assembly techniques.
 - o Step-by-step assembly instructions.
- Steps:
- 1. Lecture on different types of joinery connections.
- 2. Demonstration of furniture assembly techniques.
- 3. Step-by-step overview of the installation instructions.
- Exercise:
 - 1. Practical exercises in carpentry connections.
 - 2. Assembly of the small cabinet according to the instructions.
 - 3. Checking the correctness of assembly and finishing.

Course- Production Line Worker

Functional test:

Task: Assembling simple components according to a schematic - pen **Steps to perform the task:**

- 1. Preparation of the workstation and all necessary components (housing, insert, spring, tip, button).
- 2. Viewing the pen assembly diagram.
- 3. Assembling components according to the diagram, starting with placing the cartridge in the housing.
- 4. Adding a spring for the cartridge.
- 5. Fitting the tip and button.
- 6. Checking the operation of the folded pen (whether the mechanism works correctly).

Assessment:

- Speed: The time it takes to fold the pen.
- Precision: Assembly accuracy, no folding errors.
- Ability to work in repetitive activities: Constant pace of work, no decrease in quality on subsequent attempts.

Course: Production Line Worker

Module 1: Introduction to inline work

- **Aim of the module:** To familiarize yourself with the basic principles of the production line.
- Module content:
 - o History and development of production lines.

- Structure and organization of the production line.
- o The role of an employee on the production line.

• Steps:

- 1. Lecture on the history and development of production lines.
- 2. Overview of the structure and organization of the production line.
- 3. Presentation of the role of the employee on the production line.

• Exercise:

- 1. Quiz on the history and organization of production lines.
- 2. Group discussion on the role of the employee on the production line.

Module 2: Inline Assembly Techniques

- **Module objective:** To learn techniques for assembling and assembling components on a production line.
- Module content:
 - o Basic tools and materials used on the production line.
 - o Assembly techniques for various components.
 - o Ergonomics and safety rules during assembly.
- Steps:
- 1. Presentation of tools and materials used on the production line.
- 2. Demonstration of component assembly techniques.
- 3. Discussion of the principles of ergonomics and safety during work.

• Exercise:

- 1. Practical exercises in the use of assembly tools.
- 2. Assembly of various components according to instructions.
- 3. Ergonomic exercises.

Module 3: Inline Quality Control

- **Aim of the module:** To learn about quality control procedures in the production process.
- Module content:
 - o Principles of quality control in production.
 - o Visual and functional inspection techniques.
 - Documentation and reporting of quality control results.

• Steps:

- 1. Lecture on the principles of quality control.
- 2. Demonstration of visual and functional inspection techniques.
- 3. Discussion of procedures for documentation and reporting of quality control results.

• Exercise:

- 1. Practical exercises in visual and functional inspection.
- 2. Simulation of reporting quality control results.
- 3. Review and analysis of real cases of manufacturing defects.

Course-Office Worker's Assistant

Functional test:

Task: Rewrite text on a computer while preserving formatting **Steps to complete the task:**

- 1. Opening the appropriate office program (e.g. Microsoft Word, Google Docs).
- 2. Transcription of text from a paper document into a computer file.
- 3. Preservation of the original formatting of the text (font, size, style, paragraphs, highlights).
- 4. Checking whether the rewritten text is free of errors (spelling, grammar, punctuation).
- 5. Save the file in the right format and place on your computer.

Assessment:

- Accuracy: Evaluate whether the text has been rewritten without errors and with the original formatting.
- Typing Speed: A measure of the time it takes to transcribe text.
- Knowledge of basic office programs: Assessment of the ability to use the office program and its functions.

Course: Office Worker's Assistant

Module 1: Introduction to Office Work

- Aim of the module: To familiarize yourself with basic office tasks and tools.
- Module content:
 - o Introduction to the office environment.
 - o Overview of basic office tools (computer, printer, scanner, phone).
 - o Rules for the organization of work in the office.
- Steps:
- 1. Lecture on the office environment.
- 2. Presentation of office tools.
- 3. Discussion of the principles of office work organization.
- Exercise:
 - 1. Office Tools Quiz.
 - 2. Exercises in the organization of the workplace.

Module 2: Handling basic office programs

- Aim of the module: Learning how to use basic office programs.
- Module content:
 - o Introduction to programs like Microsoft Word, Excel, PowerPoint, Outlook.
 - o Basic functions and tools in office programs.
 - Creating and editing text documents.
- Steps:

- 1. Demonstration of the basic functions of office programs.
- 2. Overview of tools for creating and editing documents.
- 3. Practical exercises in creating text documents.

• Exercise:

- 1. Create and format a document in Word.
- 2. Data editing and analysis in Excel.
- 3. Create presentations in PowerPoint.
- 4. Sending e-mails.

Module 3: Preparation and circulation of documents

- Aim of the module: Learning how to prepare, print, scan and send documents.
- Module content:
 - o Techniques for preparing documents for printing.
 - o Printer and scanner support.
 - o Rules for sending electronic documents.
- Steps:
- 1. Demonstration of techniques for preparing documents for printing.
- 2. A demonstration of printer and scanner operation.
- 3. Overview of the rules for sending electronic documents.

• Exercise:

- 1. Printing documents and their correct arrangement.
- 2. Scan documents and save them to your computer.
- 3. Send scanned documents by e-mail.

Module 4: Effective communication in the office

- **Aim of the module:** Learning effective written and oral communication in an office environment.
- Module content:
 - o Rules for writing professional emails and letters.
 - o Techniques of effective telephone communication.
 - o Rules of office etiquette.
- Steps:
- 1. Lecture on the principles of writing e-mails and letters.
- 2. Discussion of telephone communication techniques.
- 3. Presentation of the rules of office etiquette.
- Exercise:
 - 1. Writing and formatting professional emails.
 - 2. Simulating phone calls.
 - 3. Office etiquette exercises.

Course – Waiter – small catering service

Functional test:

Task: Arrangement of tableware according to gastronomic standards **Steps to perform the task:**

- 1. Preparation of all tableware elements (plates, cutlery, glasses, napkins).
- 2. Arrange the tablecloth on the table, making sure it is clean and evenly distributed.
- 3. Placing the plates in the right places on the table.
- 4. Arrangement of cutlery according to standards (knives on the right side of the plate, forks on the left side, spoons above the plate).
- 5. Setting glasses suitable for the drinks served (e.g. water, wine).
- 6. Arrangement of napkins according to the selected folding technique.
- 7. Checking the final layout of the tableware for aesthetics and compliance with standards.

Assessment:

- Aesthetics: Assessment of the visual attractiveness of the tableware.
- Knowledge of the rules of service: Assessment of compliance with applicable catering standards.
- Accuracy: Checking that all elements are correctly arranged and that there are no omitted elements.

Course: Waiter - Small catering service

Module 1: Introduction to the work of a waiter

- **Aim of the module:** To familiarize yourself with the basic duties and principles of waiter's work.
- Module content:
 - o The role and responsibilities of a waiter in small gastronomy.
 - o Rules of personal hygiene and occupational safety.
 - o Waiter's tools (tableware, menu, payment terminals).
- Steps:
- 1. Lecture on the role and responsibilities of a waiter.
- 2. Discussion of the principles of personal hygiene and occupational safety.
- 3. Presentation of waiter's work tools.
- Exercise:
 - 1. A quiz about the role and responsibilities of a waiter.
 - 2. Personal hygiene exercises.
 - 3. Practical familiarization with work tools.

Module 2: Arrangement of the tableware

- **Aim of the module:** Learning the principles of arranging tableware according to gastronomic standards.
- Module content:
 - o Gastronomic standards for the arrangement of tableware.
 - o Napkin folding techniques.
 - o Principles of aesthetics and table organization.

• Steps:

- 1. Lecture on gastronomic standards.
- 2. Demonstration of napkin folding techniques.
- 3. Discussion of the principles of aesthetics and table organization.

• Exercise:

- 1. Practical arrangement of tableware according to standards.
- 2. Napkin folding exercises.
- 3. Assessment of the aesthetics of the table arrangement.

Module 3: Accepting orders

- Aim of the module: Learning techniques for taking orders from guests.
- Module content:
 - o Techniques for effective communication with guests.
 - Rules for menu presentation and advising guests.
 - Use of tools for accepting orders (notepads, terminals).

• Steps:

- 1. Lecture on techniques of communication with guests.
- 2. Demonstration of menu presentation.
- 3. An overview of the rules for using the tools for accepting orders.

• Exercise:

- 1. Simulations of conversations with guests and taking orders.
- 2. Menu presentation exercises.
- 3. Practical order taking using notepads and terminals.

Module 4: Serving food and drinks

- Aim of the module: Learning techniques of serving food and drinks.
- Module content:
 - o Rules for serving food and drinks.
 - o Techniques for carrying plates and serving drinks.
 - o Rules of aesthetics and hygiene when serving.

Steps:

- 1. Lecture on the principles of serving food and drinks.
- 2. Demonstration of plate-carrying techniques.
- 3. Discussion of the principles of aesthetics and hygiene during serving.

• Exercise:

- 1. Practical serving of food and drinks.
- 2. Exercises in carrying plates and serving drinks.
- 3. Table Serving Simulations.

Course- Assistant Cook

Functional test:

Task: Cutting vegetables into equal pieces

Steps to complete the task:

- 1. Preparation of the workstation and appropriate tools (cutting board, knife, bowls for chopped vegetables).
- 2. Selection and preparation of vegetables for cutting (washing, peeling).
- 3. Cut the vegetables into equal pieces as recommended (slices, cubes, strips).
- 4. Transfer the chopped vegetables to bowls.
- 5. Keeping the workplace clean, in accordance with the rules of hygiene.

Assessment:

- Precision: Checking that the vegetables are cut into equal pieces.
- Knife Literacy: Assessment of slicing technique and the effectiveness of knife use.
- Occupational safety: Assessment of compliance with safety rules during cutting (e.g. correct knife grip, use of a cutting board).

Course: Assistant cook

Module 1: Introduction to working in the kitchen

- **Aim of the module:** To learn the basic principles of working in the kitchen and the duties of a cook's assistant.
- Module content:
 - o The role and responsibilities of the cook's assistant.
 - o Rules of personal hygiene and work safety in the kitchen.
 - o An overview of basic kitchen tools and equipment.
- Steps:
- 1. A lecture on the role and responsibilities of a cook's assistant.
- 2. Discussion of the principles of occupational health and safety.
- 3. Presentation of basic kitchen tools and equipment.
- Exercise:
 - 1. A quiz on the role of a cook's assistant.
 - 2. Personal hygiene exercises.
 - 3. Practical familiarization with kitchen tools.

Module 2: Vegetable Cutting and Processing Techniques

- Aim of the module: Learning basic techniques of cutting and processing vegetables.
- Module content:
 - o Types of slicing (slices, cubes, julienne).
 - o Techniques of using a knife.
 - o Safety when slicing.
- Steps:
- 1. Lecture on various slicing techniques.
- 2. Demonstration of the correct use of the knife.
- 3. Discussion of safety rules during cutting.

• Exercise:

- 1. Practical cutting of vegetables using various techniques.
- 2. Exercises in the correct grip of the knife.
- 3. Simulations of situations related to occupational safety.

Module 3: Principles of hygiene and organization of work in the kitchen

• **Aim of the module:** To learn about the principles of hygiene and organization of work in the kitchen.

• Module content:

- o Basic rules of hygiene in the kitchen.
- Organization of the workplace.
- o Keeping order while cooking.

• Steps:

- 1. Lecture on the principles of hygiene in the kitchen.
- 2. Presentation of workplace organization techniques.
- 3. Discussion of methods for keeping order while cooking.

• Exercise:

- 1. Practical exercises in workplace organization.
- 2. Simulations of keeping order while preparing dishes.
- 3. Hygiene exercises.

Module 4: Preparing simple dishes under the supervision of a chef

• **Aim of the module:** Learning to prepare simple dishes under the supervision of a cook.

• Module content:

- o Introduction to basic culinary techniques.
- o Rules for composing dishes.
- o Practical preparation of simple dishes.

• Steps:

- 1. Lecture on basic culinary techniques.
- 2. Discussion of the principles of composing dishes.
- 3. Demonstration of the preparation of simple dishes.

• Exercise:

- 1. Practical preparation of simple dishes under the supervision of a cook.
- 2. Simulations of kitchen situations.
- 3. Tasting and evaluation of prepared dishes.

Course- Baker's / confectioner's assistant

Functional test:

Task: Kneading the dough according to the given recipe Steps to complete the task:

- 1. Preparation of all the necessary ingredients according to the recipe (flour, sugar, yeast, water, salt, etc.).
- 2. Accurately measure the ingredients according to the recipe.
- 3. Combine the ingredients in the correct order.
- 4. Knead the dough by hand or with a mixer until a uniform consistency is obtained.
- 5. Control of dough consistency and elasticity.
- 6. Leaving the dough to rise in appropriate conditions (temperature, humidity).
- 7. Checking that the dough has risen properly.

Assessment:

- Accuracy: To assess that all ingredients have been measured and added according to the recipe.
- Ability to work with different ingredients: To assess how students cope with mixing and kneading dough, whether they have achieved the right consistency.
- Dough consistency: Checking that the dough is smooth and elastic, and has the right structure after rising.

Course: Baker's / confectioner's assistant

Module 1: Introduction to work in a bakery/confectionery

- **Aim of the module:** To learn the basic principles of work in a bakery/confectionery and the duties of a baker's/confectioner's assistant.
- Module content:
 - o The role and responsibilities of the baker's assistant/confectioner.
 - Rules of personal hygiene and occupational safety in a bakery/confectionery.
 - An overview of basic bakery/confectionery tools and equipment.
- Steps:
- 1. Lecture on the role and responsibilities of a baker's assistant/confectioner.
- 2. Discussion of the principles of personal hygiene and occupational safety.
- 3. Presentation of basic bakery/confectionery tools and equipment.
- Exercise:
 - 1. Quiz on the role of a baker's assistant/confectioner.
 - 2. Personal hygiene exercises.
 - 3. Practical familiarization with bakery/confectionery tools.

Module 2: Kneading Techniques

- Aim of the module: Learning basic techniques of kneading dough.
- Module content:
 - o Types of dough (yeast, shortcrust, puff).
 - o Kneading techniques by hand and with a mixer.
 - o Principles of fermentation and rising of dough.
- Steps:
- 1. Lecture on different types of dough.
- 2. Demonstration of kneading techniques for kneading dough by hand and with a mixer.

3. Discussion of the principles of fermentation and rising of dough.

• Exercise:

- 1. Practical kneading of different types of dough.
- 2. Exercises in the use of a mixer for kneading dough.
- 3. Monitoring the fermentation and rising process of the dough.

Module 3: Baking techniques

• Aim of the module: Learning techniques for baking cookies and rolls.

• Module content:

- o Preparing the oven for baking.
- o Baking techniques for different types of baked goods.
- Temperature and baking time control.

• Steps:

- 1. A lecture on how to prepare an oven.
- 2. Demonstration of baking techniques for cookies and rolls.
- 3. Discussion of the principles of temperature control and baking time.

• Exercise:

- 1. Practical preparation of the oven for baking.
- 2. Baking cookies and rolls under the supervision of an instructor.
- 3. Monitoring of the baking process and evaluation of results.

Course- Ceramic Products Production Worker (Clay)

Functional test:

Task: Forming simple shapes from clay

Steps to complete the task:

- 1. Preparation of the workstation and tools (clay, board, forming tools).
- 2. Proper moisturization of the clay to make it malleable and easy to form.
- 3. Division of clay into appropriate portions for shaping.
- 4. Forming simple shapes (balls, rollers, flat forms) according to the instructions given.
- 5. Smoothing the surface of formed shapes, eliminating cracks and unevenness.
- 6. Setting aside the formed shapes to dry under appropriate conditions.

Assessment:

- Precision: Checking that the shapes comply with the given guidelines (evenness, no cracks).
- Material Skills: Evaluate the technique of forming and controlling the plasticity of clay.
- Cleanliness of workmanship: Evaluation of the final surface quality of the formed shapes (smoothness, no visible imperfections).

Course: Ceramic products production worker (clay)

Module 1: Introduction to Working with Clay

• **Aim of the module:** To learn the basic principles of working with clay and the duties of a ceramic products production worker.

• Module content:

- o The role and responsibilities of a ceramic production worker.
- o Rules of personal hygiene and occupational safety in a ceramic workshop.
- o An overview of the basic tools and equipment for working with clay.

• Steps:

- 1. A lecture on the role and responsibilities of a ceramic production worker.
- 2. Discussion of the principles of personal hygiene and occupational safety.
- 3. Presentation of basic tools and equipment for working with clay.

• Exercise:

- 1. Quiz on the role of a ceramic production worker.
- 2. Personal hygiene exercises.
- 3. Practical familiarization with tools for working with clay.

Module 2: Clay Forming Techniques

- Module objective: To learn basic clay forming techniques.
- Module content:
 - o Types of clay and their properties.
 - o Forming techniques (hand, on a potter's wheel).
 - o Principles of moisturizing and controlling the plasticity of clay.

• Steps:

- 1. Lecture on different types of clay.
- 2. Demonstration of hand and potter's wheel forming techniques.
- 3. Discussion of the principles of moisturizing and controlling the plasticity of clay.

• Exercise:

- 1. Practical formation of simple shapes from clay.
- 2. Exercises on the potter's wheel.
- 3. Clay plasticity control during molding.

Module 3: Firing of ceramic products

- Aim of the module: To learn the techniques of firing ceramic products.
- Module content:
 - o Rules for preparing products for firing.
 - o Types of ceramic furnaces and their operation.
 - o Firing techniques and process control.

• Steps:

- 1. Lecture on the preparation of products for firing.
- 2. Demonstration of the operation of ceramic furnaces.
- 3. Discussion of firing techniques and process control.

• Exercise:

- 1. Preparation of products for firing.
- 2. Exercises in the use of ceramic furnaces.
- 3. Monitoring of the firing process.

Module 4: Glazing and decorating ceramic products

- Aim of the module: Learning techniques of glazing and decorating ceramic products.
- Module content:
 - o Types of glazes and their application.
 - o Enamel application techniques.
 - o Methods of decorating ceramic products.
- Steps:
- 1. A lecture on the types of glazes and their application.
- 2. Demonstration of enamel application techniques.
- 3. Discussion of methods of decorating ceramic products.

• Exercise:

- 1. Practical glazing of ceramic products.
- 2. Exercises in applying enamel using various techniques.
- 3. Decorating ceramic products.

Course- Gardener's Assistant

Functional test:

Task: Grass Mowing

Steps to complete the task:

- 1. Preparation of mowing tools (lawn mower, grass shears, protective gloves).
- 2. Checking the condition of the mower.
- 3. Securing the work area (removing stones, branches and other obstacles).
- 4. Setting the correct cutting height on the mower.
- 5. Mow the grass according to the designated area, maintaining an even pace.
- 6. Cleaning the mower after use.
- 7. Raking the mowed grass and its proper removal.

Assessment:

- Ability to work with plants: Assessment of mowing technique, care for plants and lawn.
- Attention to detail: Check that the grass is cut evenly, that the edges are cut evenly and that the work area is clean after mowing.

Course: Gardener's assistant

Module 1: Introduction to Gardening

• **Aim of the module:** To learn the basic principles of gardening and the duties of a gardener's assistant.

• Module content:

- o The role and responsibilities of a gardener's assistant.
- o Safety rules for working in the garden.
- An overview of basic gardening tools.

• Steps:

- 1. A lecture on the role and responsibilities of a gardener's assistant.
- 2. Discussion of safety rules for working in the garden.
- 3. Presentation of basic gardening tools.

• Exercise:

- 1. A quiz about the role of a gardener's helper.
- 2. Occupational safety exercises.
- 3. Practical familiarization with gardening tools.

Module 2: Grass mowing techniques

• **Aim of the module:** Learning grass mowing techniques and the use of mowing equipment.

• Module content:

- o Types of lawn mowers and their use.
- o Grass mowing techniques.
- o Maintenance and maintenance of the lawnmower.

• Steps:

- 1. Lecture on the types of lawn mowers.
- 2. Demonstration of grass mowing techniques.
- 3. Discussion of the principles of maintenance and maintenance of the lawnmower.

• Exercise:

- 1. Practical lawn mowing.
- 2. Lawn mower maintenance exercises.
- 3. Simulation of solving problems related to grass mowing.

Module 3: Plant Care and Fertilization

• Aim of the module: To learn about plant care techniques and fertilization methods.

• Module content:

- o Rules for caring for different types of plants.
- o Types of fertilizers and their use.
- o Fertilization techniques.

• Steps:

- 1. Lecture on the principles of plant care.
- 2. Presentation of types of fertilizers.
- 3. Demonstration of fertilization techniques.

• Exercise:

- 1. Practical plant care.
- 2. Plant fertilization exercises.
- 3. Assessment of plant health and growth after fertilization.

Module 5: Weeding and keeping the garden tidy

- **Aim of the module:** Learning weeding techniques and maintaining order in the garden.
- Module content:
 - o Types of weeds and methods of their removal.
 - Weeding techniques.
 - o Maintaining order and aesthetics in the garden.
- Steps:
- 1. Lecture on the types of weeds.
- 2. Demonstration of weeding techniques.
- 3. Discussion of methods of keeping the garden tidy.
- Exercise:
 - 1. Practical garden weeding.
 - 2. Exercises in maintaining order and aesthetics.
 - 3. Assessment of the cleanliness and aesthetics of the garden after weeding.

Course- Farm Worker

Functional test:

Task: Sowing seeds in the greenhouse

Steps to complete the task:

- 1. Preparation of tools and materials:
 - o Gather the necessary tools: seeds, a spatula, a watering can, garden gloves.
- 2. Soil preparation:
 - o Loosen the soil in the designated area of the greenhouse using a spatula.
- 3. Groove design:
 - o Make shallow grooves in the soil where the seeds will be sown.
- 4. Sowing seeds:
 - o Place seeds evenly in the grooves.
- 5. Seed covering:
 - o Cover the seeds with a thin layer of soil.
- 6. Watering:
 - o Water the sown seeds gently with a watering can.

Assessment:

- Manual dexterity: Evaluation of the precision and efficiency of seed seeding.
- Knowledge of basic tools: Assessment of the ability to use gardening tools correctly.
- Accuracy of execution: Checking the uniformity of sowing and proper covering of seeds with soil.

Course: Farm Worker

Module 1: Introduction to Farm Work

- **Aim of the module:** To learn the basic principles of work on the farm and the duties of the employee.
- Module content:
 - o The role and responsibilities of the worker on the farm.
 - o Rules of occupational health and safety on the farm.
 - o An overview of the basic tools and equipment used on the farm.
- Steps:
- 1. Lecture on the role and responsibilities of the worker on the farm.
- 2. Discussion of occupational health and safety rules.
- 3. Presentation of basic tools and equipment used on the farm.
- Exercise:
 - 1. Quiz on the role of the worker on the farm.
 - 2. Occupational health and safety exercises.
 - 3. Practical familiarization with farm tools.

Module 2: Sowing and planting plants in the greenhouse

- Module objective: Learning techniques for sowing and planting plants in a greenhouse.
- Module content:
 - o Types of plants grown in a greenhouse and their requirements.
 - o Techniques for sowing seeds and planting plants.
 - o Optimal growing conditions in the greenhouse (temperature, humidity).
- Steps:
- 1. A lecture on the types of plants grown in a greenhouse.
- 2. Demonstration of techniques for sowing seeds and planting plants.
- 3. Discussion of optimal growing conditions in a greenhouse.
- Exercise:
 - 1. Practical sowing of seeds and planting plants in the greenhouse.
 - 2. Monitoring plant growth and growing conditions.
 - 3. Assessment of plant health and growth in the greenhouse.

Module 3: Plant Care and Fertilization

- Aim of the module: To learn about plant care techniques and fertilization methods.
- Module content:
 - o Rules for caring for different types of plants.
 - o Types of fertilizers and their use.
 - o Techniques for fertilizing plants in the greenhouse and in the field.
- Steps:
- 1. Lecture on the principles of plant care.

- 2. Presentation of types of fertilizers.
- 3. Demonstration of plant fertilization techniques.

• Exercise:

- 1. Practical plant care.
- 2. Plant fertilization exercises.
- 3. Assessment of plant health and growth after fertilization.

Module 4: Weeding and Farm Tidying

- Aim of the module: Learning weeding techniques and maintaining order on the farm.
- Module content:
 - o Types of weeds and methods of their removal.
 - o Weeding techniques.
 - o Maintaining order and aesthetics on the farm.
- Steps:
- 1. Lecture on the types of weeds.
- 2. Demonstration of weeding techniques.
- 3. Discussion of methods of maintaining order on the farm.

• Exercise:

- 1. Practical weeding of beds and beds.
- 2. Exercises in maintaining order and aesthetics on the farm.
- 3. Assessment of the cleanliness and aesthetics of the farm after weeding.

Course- Animal Caregiver

Functional test:

Task: Feeding and basic care of the animal

Steps to complete the task:

- 1. Food preparation:
 - o Identify the right type of food for your pet.
 - o Measuring the right portion of food.
- 2. Feeding the animal:
 - o Preparation of the feeding area.
 - o Arrangement of food in a bowl.
 - o Monitoring the animal while eating.
- 3. Basic care:
 - o Checking the condition of the coat/fur.
 - o Performing basic care procedures (combing, cleaning ears, eyes).
 - Providing fresh water for drinking.
- 4. Cleaning:
 - o Keeping the feeding area clean.
 - Disposing of food scraps and washing the bowl.

Assessment:

- Gentleness: Evaluation of the approach to the animal during feeding and grooming.
- Accountability: Assessment of compliance with feeding and care recommendations.
- Ability to work with animals: Assessment of behavior towards the animal and the ability to cope with possible problems.

Course: Animal Caregiver

Module 1: Introduction to Animal Care

- **Aim of the module:** To learn the basic principles of animal care and the responsibilities of a caregiver.
- Module content:
 - o The role and responsibilities of the animal caretaker.
 - o Rules of health and safety when working with animals.
 - o Basic tools and accessories used in animal care.
- Steps:
- 1. Lecture on the role and responsibilities of an animal caretaker.
- 2. Discussion of the principles of health and safety when working with animals.
- 3. Presentation of basic tools and accessories used in animal care.
- Exercise:
 - 1. Quiz on the role of an animal caretaker.
 - 2. Occupational health and safety exercises.
 - 3. Practical familiarization with tools and accessories.

Module 2: Animal Feeding Rules

- **Aim of the module:** Learning the principles of proper feeding of various animal species.
- Module content:
 - o Types of food and their use.
 - o Rules for proper feeding (portions, frequency, special diets).
 - o Monitoring the health of animals by observing appetite and eating behavior.
- Steps:
- 1. A lecture on the types of food and their use.
- 2. Demonstration of preparing food for different animals.
- 3. Discussion of the principles of health monitoring by observing eating behavior.
- Exercise:
 - 1. Practical preparation and serving of food.
 - 2. Exercises in monitoring appetite and eating behavior.

Module 3: Basic Animal Care

- Aim of the module: To learn the techniques of basic animal care.
- Module content:
 - o Techniques for combing, washing, and caring for the coat/fur.
 - o Hygiene procedures (cleaning ears, eyes, trimming claws).

o Rules for maintaining cleanliness around animals.

• Steps:

- 1. Lecture on animal grooming techniques.
- 2. Demonstration of basic hygiene procedures.
- 3. Discussion of the principles of maintaining cleanliness around animals.

• Exercise:

- 1. Practical performance of care treatments.
- 2. Exercises in maintaining cleanliness around animals.

Module 4: Observation of animal behaviour and health

- Module objective: To learn techniques for observing animal behavior and health.
- Module content:
 - o Basics of animal ethology.
 - o Techniques for observing animal behavior.
 - o Identification of symptoms of disease and stress in animals.

• Steps:

- 1. Lecture on animal ethology.
- 2. Demonstration of behavior observation techniques.
- 3. Discussion of symptoms of illness and stress.

• Exercise:

- 1. Practical observation of animal behavior.
- 2. Exercises in identifying the symptoms of diseases and stress.